

Data Protection Declaration

This data protection declaration will inform the user of this website of the nature and extent of personal data collected via the website owner Syntura GmbH & Co KG as well as the purposes for which this data is processed and used according to the Federal Data Protection Act and the German Telemedia Act.

Please remember that data transmission via internet may be subject to security breaches in general and cannot be protected from access by third parties completely.

This data protection declaration is related to our website www.hirschgrund-zipline.de.
Responsible for this website and its content is:

Syntura GmbH & Co.KG
Gewerbepark H.A.U. 22
78713 Schramberg

Usage data

The website owner or rather the website provider (www.strato.de, also check <https://www.strato.de/sicherheit/#rechenzentren>) automatically collects personal information when you visit our website and stores them as „Server- Logfiles“.

Following data will be logged:

- visited website
- the date and time of your visit to our website
- amount of used data in bytes
- the website from which you are accessing our website or the search word you used (if our site is accessed via a search engine)
- the type of browser you are using
- the type of operating system you are using
- your IP address

We use this information for statistic evaluations and to improve constantly your website experience.

Syntura GmbH & Co. KG reserves the right to review server logfiles subsequently if there was concrete evidence for illegal use.

This data cannot be traced back to you personally.

We collect, store and process your data (your full name, number of mobile phone, e-mail address) for order processing of your purchase of tickets for our zipline tours and possible subsequent warranty processing.

Credit card payments, the electronic direct debit procedure and services like direct banking via our online booking tool will be processed through our payment service provider WireCard AG, Einsteinring 35, 85609 Aschheim (subsequently „WireCard“). Your credit card information and bank data will be encoded automatically right through the secured servers of WireCard or Paypal. Our website won't transmit any personal data. Please also note the Data Protection Declaration by WireCard which you can find here: www.wirecard.de/datenschutz/.

If you are using Paypal you can read about Paypal's Data Protection here:
<https://www.paypal.com/de/webapps/mpp/ua/privacy-full>

Cookies:

This website www.hirschgrund-zipline.de uses session-based cookies which will be deleted by the end of your internet session.

You can set your browser to alert you about the usage of cookies. This way the usage of cookies should be transparent for you. You can prevent this by setting your browser to block all cookies. If you don't want to be tracked specifically for this website you can contradict below.

Processing personal data (contact information)

If you contact Syntura GmbH & Co. KG via this website your information will be stored to be able to fall back on them in order to process and answer your request. Without your consent this information won't be transmitted to any third parties.

Google Analytics

This website uses the service of „Google Analytics“ which is offered by Google Inc. (1600 Amphitheatre Parkway Mountain View, CA 94043, USA) to analyze the usage of this website. This service uses cookies – small files which will be stored temporarily on your hard disk. Usually this collected data will be transmitted and stored to a google- server in the USA.

On this website there will be an anonymization of the IP address.

The user's IP- address will be reduced inside the European member states and the European Economic Area. By this reduction the link to your person through your IP- address will be omitted. Under the agreement of further order-related data processing which the website operator agreed on with Google Inc. they will use this information for the purpose of evaluating your use of the website and providing other services relating to Website activity and internet usage.

You can prevent this by setting your browser to block all cookies.

It's not assured that you can use all of our website contents and some functions might be restricted if you don't allow your browser to use cookies.

Furthermore you can use a browser plugin to prevent personal information (including your IP address) from being sent to and processed by Google Inc. Following link will take you to this plugin: <https://tools.google.com/dlpage/gaoptout?hl=de>

If you delete cookies from your hard disk regularly you have to click this link with every visit of this website.

Here is more information on the Data Protection Declaration by Google Inc. :

<https://support.google.com/analytics/answer/6004245?hl=de>

You can learn more about the use of data for advertising purposes through Google as well as your possibilities of settings and appeal on different Google websites:

Data usage through Google with your use of websites or apps of our partners:

www.google.com/intl/de/policies/privacy/partners/

Data usage for advertising purposes:

www.google.com/policies/technologies/ads

information administration which Google uses to show you advertising:

www.google.com/ads/preferences/

Use of social media plugins

This website doesn't use any social media plugins.

Newsletter and subscriptions

We don't send newsletters and we don't offer any subscriptions.

User's rights: Right of access to personal data and withdrawing consent

You have the right to receive a copy of your stored data at any time. In addition you are entitled to withdraw your consent with future effect at any time or to correct or delete wrong data as long as your wish doesn't contradict the legal obligation to preserve documents (retention of data). Please use the address provided below to do so.

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